

National Bank for Financing Infrastructure and Development (NaBFID)

राष्ट्रीय अवसंरचना वित्तपोषण और विकास बैंक (नैबफिड)

(संसद के अधिनियम के माध्यम से स्थापित एक अखिल भारतीय विकास वित्तीय संस्था)

(An All-India Financial Institution established through an act of Parliament)

(The Capital, A Wing, 15th Floor, 1503, G Block, Bandra Kurla Complex, Bandra (East), Mumbai-400051)

Date: 23rd July 2026

Request For Proposal for Procurement of 525 Microsoft 365 E5 (M365 E5) License, 525 Microsoft Teams Enterprise License, 100 Microsoft Copilot Licenses and 20 Microsoft Business Basic Licenses

Ref: NaBFID/IT/RFP/009

Schedule of Events

	Particulars	Remarks
1	Coordinates for correspondence	Email ID: rfp@nabfid.org Address: National Bank for Financing Infrastructure and Development (NaBFID), The Capital, A Wing, 15th Floor-1503, G Block, Bandra Kurla Complex, Bandra (East), Mumbai – 400051
2	Bid Document Availability including changes/amendments if any to be issued	Bid document may be downloaded from Nabfid's website - www.nabfid.org and from GeM portal
3	Last date for requesting clarification	Up to 4:00 PM 27 th July 2026 All communications regarding points/queries requiring clarifications shall be sent by email to rfp@nabfid.org
4	Last date and time for Bid submission	As per the Bid document published through GeM Portal.

5	Date and time of opening of Technical Bids	As per the Bid document published through GeM Portal. Upon opening of the technical bids, the bidders will be notified through the GeM portal. (Hence, there is no in-person/VC meeting for the Bid Opening process)
6	Commercial Price Bid opening	Commercial price bid opening date will be communicated subsequently to the bidders who qualify in the Technical Bid
7	Earnest Money Deposit (EMD)	Rs. 8,00,000/- (Rupees Eight Lakhs only) in the form of Bank Guarantee only in favour of National Bank for Financing Infrastructure and Development payable at Mumbai, India. Earnest Money Deposit (EMD) should be enclosed in a separate cover and should not be included in technical or commercial price bid.
8	Submission of Bid Documents	Bidders shall submit their Technical Bid and Commercial Bid online through the GeM portal only within the prescribed timeline.

Introduction

1. The National Bank for Financing Infrastructure and Development (NaBFID) is a specialized Development Finance Institution in India aimed at supporting the country's infrastructure sector, which can significantly gain from an enabling credit flow by means of attractive instruments and channelized investment.
2. NaBFID was set up in 2021, by an Act of the Parliament (The National Bank for Financing Infrastructure and Development Act, 2021), with the essential objectives of addressing the gaps in long-term non-recourse finance for infrastructure development, strengthening the development of bonds and derivatives markets in India, and sustainably boosting the country's economy.
3. Interested bidders are advised to go through the entire RFP before submission of bids to avoid any chance of elimination. The eligible bidder desirous of taking up the project for providing proposed services is invited to submit the technical and commercial proposal in response to this RFP. The criteria and the actual process of evaluation of the responses to this RFP and subsequent selection of the successful bidder will be entirely at Bank's discretion. The RFP seeks to obtain proposals from the bidders who have the necessary experience, capability, and expertise to provide the Bank the proposed services by adhering to the Bank's requirements outlined in this RFP.
4. The purpose of this Request for Proposal (RFP) is procurement of 525 Microsoft 365 E5 (M365 E5) License, 525 Microsoft Teams Enterprise License, 100 Microsoft Copilot Licenses and 20 Microsoft Business Basic Licenses
5. This RFP document shall not be transferred, reproduced or otherwise used for purposes other than for which it is specifically issued.

Terms & Conditions

1. The mentioned Total cost should be inclusive of GST, installation charges and delivery charges if any.
2. Microsoft 365 E5 (M365 E5) License, Microsoft Teams Enterprise License, Microsoft Copilot Licenses and Microsoft Business Basic Licenses should have OEM call logging facility.
3. Clear understanding: When a Bidder submits his/her tender in response to this tender, he/she will be deemed to have understood fully about requirements. No claim from Bidder shall be entertained whatsoever on the plea that the Bidder did not have a clear idea on any particular problem / issue related to any items listed above and or a clause of the tender.
4. Bids documents to be submitted through **GeM portal only**.

5. Successful vendor has to execute NDA & SLA within 45 days of issuance of Purchase/Contract Order.
6. The Contract shall be interpreted in accordance with the laws of the Union of India and shall be subjected to the exclusive jurisdiction of courts at Mumbai.
7. Sub-contracting is not permitted.
8. Bidder must supply the Microsoft 365 E5 (M365 E5) License, Microsoft Teams Enterprise License, Microsoft Copilot Licenses and Microsoft Business Basic Licenses on 21/09/2026 without fail.
9. EMD (Earnest Money Deposit) has to be submitted in the form of Bank Guarantee in favour of National Bank for Financing Infrastructure and Development payable at Mumbai, India.
10. Bidder needs to submit Manufacturer Authorisation Form (MAF) from duly issued by Microsoft. Bank may verify the MAF from Microsoft.
11. Bidder must ensure that Bank's Data resides within Indian Territory only.
12. Soft copy of EMD must be uploaded on GeM portal. The Hardcopy of EMD should be received by NaBFID on below address on or before the last day (06:00 PM) of bid submission in GeM portal.

IT Department, National Bank for Financing Infrastructure and Development (NaBFID), 10th Floor, The Capital, B Wing, G Block, Bandra Kurla Complex, Bandra (East), Mumbai – 400051

DISCLAIMER

1. The information contained in this RFP or information provided subsequently to Bidder(s), whether verbally or in documentary form/email by or on behalf of NaBFID, is subject to the terms and conditions set out in this RFP.
2. This RFP is not an offer by NaBFID, but an invitation to receive responses from the eligible Bidders.
3. The purpose of this RFP is to provide the Bidder(s) with information to assist preparation of their Bid proposals. This RFP does not claim to contain all the information each Bidder may require. Each Bidder should conduct its own investigations and analysis and should check the accuracy, reliability and completeness of the information contained in this RFP and where necessary obtain independent advice/clarifications. NaBFID may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information in this RFP.
4. NaBFID, its employees make no representation or warranty and shall have no liability to any person, including any Bidder under any law, statute, rules or regulations or tort, principles of restitution or unjust enrichment or otherwise for any loss, damages, cost or expense which may arise from or be incurred or suffered on account of anything contained in this RFP or otherwise, including the accuracy, adequacy, correctness, completeness or reliability of the RFP and any assessment, assumption, statement or information contained therein or deemed to form or arising in any way for participation in this bidding process.
5. NaBFID also accepts no liability of any nature whether resulting from negligence or otherwise, howsoever caused arising from reliance of any Bidder upon the statements contained in this RFP. The Bidder is expected to examine all instructions, forms, terms and specifications in this RFP. Failure to furnish all information required under this RFP or to submit a Bid not substantially responsive to this RFP in all respects will be at the Bidder's risk and may result in rejection of the Bid.
6. The issue of this RFP does not imply that NaBFID is bound to select a Bidder or to award the contract to the Selected Bidder, as the case may be, and NaBFID reserves the right to

reject all or any of the Bids or Bidders without assigning any reason whatsoever before issuance of purchase order and/or its acceptance thereof by the successful Bidder.

7. NaBFID reserves the right to amend, rescind or reissue the RFP, at any time prior to the deadline for submission of Bids. NaBFID, for any reason whether, on its own initiative or in response to a clarification requested by a prospective Bidder, may modify the RFP, by amendment which will be made available to the Bidders by way of corrigendum/addendum. Such amendments/clarifications, if any, issued by NaBFID will be binding on the participating Bidders. NaBFID will not take any responsibility for any such omission by the Bidder. NaBFID, at its own discretion, may extend the deadline for submission of Bids in order to allow prospective Bidders a reasonable time to prepare the Bid, for taking the amendment into account. Nothing in this RFP or any addenda/corrigenda or clarifications issued in connection thereto is intended to relieve Bidders from forming their own opinions and conclusions in respect of the matters addressed in this RFP or any addenda/corrigenda or clarifications issued in connection thereto.
8. No request for change in commercial/legal terms and conditions, other than what has been mentioned in this RFP or any addenda/corrigenda or clarifications issued in connection thereto, will be entertained and queries in this regard, therefore will not be entertained.
9. The Bidder is expected to examine all instructions, forms, terms and specifications in this RFP. Failure to furnish all information required under this RFP or to submit a Bid not substantially responsive to this RFP in all respects will be at the Bidder's risk and may result in rejection of the Bid.
10. NaBFID reserves the right to reject all or any of the Proposals without assigning any reason thereof and to restrict the list of Bidders to any number as deemed suitable, if too many applications/Proposals are received satisfying the basic prequalification criteria.
11. NaBFID also has the right to reject all the applications and to go in for a readvertisement without assigning any reason thereof.

DEFINITIONS

In this connection, the following terms shall be interpreted as indicated below:

1. “NaBFID” means the National Bank for Financing Infrastructure and Development as incorporated under the National Bank for Financing Infrastructure and Development (NaBFID) Act, 2021.
2. “Bidder” means an eligible entity/firm submitting the Bid in response to this RFP.
3. “Bid” means the written reply or submission of response to this RFP.
4. “The Contract”/Agreement means the agreement entered into between NaBFID and Vendor, as recorded in the Contract Form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
5. “Vendor” is the successful Bidder found eligible as per eligibility criteria set out in this RFP, whose technical Bid has been accepted and to whom notification of award has been given by NaBFID.
6. “Services” means all services, scope of work and deliverables to be provided by a Bidder as described in the RFP. “Purchase Order” means an official document issued by NaBFID to the selected bidder awarding the contract to the Selected Bidder

SCOPE OF WORK & DELIVERABLES

Product Required/ Technical Specifications

NaBFID intends to procure 525 Microsoft 365 E5 licenses and 525 Microsoft Teams Enterprise, 100 Microsoft Copilot Licenses and 20 Microsoft Business Basic Licenses (1 Year Validity).

Bidder has to supply 525 Microsoft 365 E5 licenses and 525 Microsoft Teams Enterprise, 100 Microsoft Copilot Licenses and 20 Microsoft Business Basic Licenses (1 Year Validity).

Product Required

Sl. No	Product Name	No. of Licenses
1	Microsoft 365 E5 Licenses with Teams Enterprise (1 Year Validity) Product ID : CFQ7TTC0LFLZ-0003	525
2	Microsoft Copilot Business License (1 Year Validity) Product ID : CFQ7TTC0MM8R-0002	100
3	Microsoft Business Basic Licenses (1 Year Validity) Product ID: CFQ7TTC0LH18-0001	20

Bidder must quote the product IDs while submitting the bid.

The Bank will issue initial PO of minimum 450 Microsoft 365 E5 Licenses, 450 Microsoft Teams Enterprise, 100 Microsoft Copilot Business License and 20 Microsoft Business Basic Licenses . The remaining licenses may be procured, in full or in part, during the contract period as and when required, at the same RFP-discovered unit price on a pro rata basis.

Bank may use the provision to procure additional 25% Licenses during the contract period as and when required at the contracted rate on pro rata basis.

COST OF BID DOCUMENT

The participating Bidders shall bear all the costs associated with or relating to the preparation and submission of their Bids including but not limited to preparation, copying, postage, delivery fees, expenses, including charges levied by GeM portal or any agency thereof for services rendered by the GeM or otherwise incurred in connection with or relating to their Bid and resultant Contract. NaBFID shall not be liable in any manner whatsoever for the same or for any other costs or other expenses incurred by a Bidder regardless of the conduct or outcome of the bidding process.

Exemption of EMD:

Micro & Small Enterprises (MSE) units and Start-ups* are exempted from payment of EMD provided the products and/or services they are offering, are manufactured and/or services rendered by them. Exemption as stated above is not applicable for selling products and/or services, manufactured/ rendered by other companies.

Bidder should submit supporting documents issued by competent Govt. bodies to become eligible for the above exemption.

Bidders may please note:

NSIC certificate/ Udyog Aadhar Memorandum/Udyam Registration Certificate should cover the items tendered to get EMD exemptions. Certificate/ Memorandum should be valid as on due date / extended due date for Bid submission.

“Start-up” company should enclose the valid Certificate of Recognition issued by Department for Promotion of Industry and Internal Trade (DPIIT), (erstwhile Department of Industrial Policy and Promotion), Ministry of Commerce & Industry, Govt. of India with the technical bid.

* In case of bidders registered with NSIC/Udyog Aadhaar as MSE or a Startup Company, they are eligible for waiver of EMD. However, MSE bidders need to provide valid NSIC/MSE Certificate clearly mentioning that they are registered with NSIC under single point registration scheme or Udyog Aadhaar. Start-up bidders are required to submit Certificate of Recognition issued by Department for Promotion of Industry and Internal Trade (DPIIT), Ministry of Commerce & Industry, Government of India.

Bidders claiming for MSE/Start-up benefits should register with GeM portal and waiving of EMD will be extended as per GeM terms.

Bidder who solely on its own, fulfils each eligibility criteria condition as per the RFP terms and conditions and who are having MSE or Start-up company status, can claim exemption for EMD.

If all these conditions are not fulfilled or supporting documents are not submitted with the technical Bid, then all those Bids without EMD will be summarily rejected and no queries will be entertained.

NaBFID's right to accept any bid and to reject any or all Bids:

NaBFID reserves the right to accept or reject any Bid in part or in full or to cancel the bidding process and reject all Bids at any time prior to contract award, without incurring any liability to the affected Bidder or Bidders or any obligation to inform the affected Bidder or Bidders of the grounds for NaBFID's action.

1. Contents of Bid Document

- a. The Bidder must thoroughly study/analyze and properly understand the contents of this RFP, its meaning and impact of the information contained therein.
- b. Misrepresentation by the Bidder or failure to furnish all information required in this RFP or inconsistent response in submission to this RFP in any respect will be at the Bidder's risk and responsibility and the same may finally result in rejection of its Bid. NaBFID has made considerable effort to ensure that accurate information is contained in this RFP and is supplied solely as guidelines for Bidders.
- c. The Bid prepared by the Bidder, as well as all correspondences and documents relating to the Bid exchanged by the Bidder and NaBFID and supporting documents and printed shall be submitted in English.
- d. The information provided by the Bidders in response to this RFP will become the property of NaBFID and will not be returned. Incomplete information in Bid document may lead to non-consideration of the proposal. The Bidders shall be deemed to license, and grant all rights to NaBFID, to reproduce the whole or any portion of their Bid document for the purpose of evaluation and to disclose the contents of submission for regulatory and legal requirements

2. Deadline For Submission Of Bids:

- a. Bids must be submitted on <https://gem.gov.in/> by the date and time mentioned in the "Schedule of Events".

- b. In case NaBFID extends the scheduled date of submission of Bid document, the Bids shall be submitted by the time and date rescheduled. All rights and obligations of NaBFID and Bidders will remain the same.
- c. Any Bid received after the deadline for submission of Bids prescribed, will be rejected without any further notice.

3. Right to Verification:

NaBFID reserves the right to verify any or all of the statements made by the Bidder in the Bid document and to inspect the Bidder's facility, if necessary, to establish to its satisfaction about the Bidder's capacity/capabilities to perform the job. The Bidder to extend all necessary assistance in this regard, failing which NaBFID reserves the right to reject the Bid.

4. Bidder's Obligation:

- a. Bidder is responsible for and obliged to conduct all contracted activities in accordance with the Contract using state-of-the-art methods and economic principles and exercising all means available to achieve the performance specified in the Contract. It will also ensure that any change in its constitution, ownership or any material incident having a bearing on its performance obligation towards NaBFID will be immediately brought to the notice of NaBFID along with an action plan to cure deficiencies, if any, arising therefrom.
- b. Bidder is obliged to work closely with NaBFID's staff, act within its own authority and abide by directives issued by NaBFID from time to time and complete implementation activities.
- c. Bidder will abide by the job safety measures prevalent in India and will free NaBFID from all demands or responsibilities arising from accidents or loss of life, the cause of which is bidder's negligence. Bidder will pay all indemnities arising from such incidents and will not hold NaBFID responsible or obligated.
- d. Bidder is responsible for activities of its personnel and will hold itself responsible for any misdemeanours.

- e. Without NaBFID's prior written permission, Bidder shall not store or share NaBFID's materials including confidential information outside the geographical boundary of India or in/with a public cloud.
- f. Bidder agrees that it shall communicate to NaBFID well in advance along with detail plan of action, if any changes in Bidder's environment / infrastructure is of the nature that may have direct or indirect impact on the Services provided under the Contract or operations of its Services.
- g. Bidder shall ensure confidentiality, integrity, and availability of NaBFID's information at all times.

5. Liquidated Damages:

If the Bidder fails to deliver and/or perform any or all the Bidder within the stipulated time, schedule as specified in this RFP/Contract, NaBFID may, without prejudice to its other remedies under the RFP/Contract, and unless otherwise extension of time is agreed upon without the application of liquidated damages, deduct from the Project Cost, as liquidated damages a sum equivalent to 0.5% of total Project Cost for delay of each week or part thereof. The maximum amount that may be levied by way of penalty shall not exceed 10% of the Total Project Cost. Once the maximum deduction is reached, NaBFID may consider termination of the Agreement.

6. Adherence of Cyber Security Policy

Bidders are liable for not meeting the security standards or desired security aspects of all the ICT resources as per Bank's IT/Information Security / Cyber Security Policy. The IT /Information Security/ Cyber Security Policy will be shared with successful bidders. Bidders should ensure Data Security and protection of facilities/application managed by them.

7. Modification and Withdrawal of Bids:

- a. The Bidder may modify or withdraw its Bid, provided modification, including substitution or withdrawal of the Bids, is received by NaBFID, prior to the deadline prescribed for submission of Bids.
- b. No modification in the Bid shall be allowed, after the deadline for submission of Bids.
- c. No Bid shall be withdrawn in the interval between the deadline for submission of Bids and the expiration of the period of Bid validity specified in this RFP. Withdrawal of a Bid during this interval may result in appropriate action as per the terms of this RFP.

8. Period of Bid Validity

- a. Bid shall remain valid for a duration of 180 calendar days from Bid submission date or as may be extended.
- b. In exceptional circumstances, NaBFID may solicit the Bidders' consent to an extension of the period of validity. The request and the responses thereto shall be made in writing. A Bidder is free to refuse or not respond to the request. However, any extension of validity of Bids will not entitle the Bidder to revise / modify the Bid document.

9. Rejection of Bid

The Bid is liable to be rejected if:

- a. The document does not bear the signature of authorized person in each page and duly stamped.
- b. It is received after expiry of the due date and time stipulated for Bid submission.
- c. Incomplete bids, including non-submission or non-furnishing of requisite documents / Conditional Bids / Bids not conforming to the terms and conditions stipulated in this Request for proposal (RFP) are liable for rejection by the Bank.

- d. It is evasive or contains incorrect information.
- e. Any form of canvassing / lobbying /influence/ query regarding short listing, status etc. will be a disqualification.
- f. Bidder should comply with all the points mentioned in the scope of work, technical specifications and all other clauses of RFP. Non-compliance of any point will lead to rejection of the bid.
- g. Non-submission of bid security/EMD

10. Contacting NaBFID

- a. No Bidder shall contact NaBFID on any matter relating to its Bid, from the time of opening of Technical Bid to the time the vendors are empanelled.
- b. Any effort by a Bidder to influence NaBFID in its decisions on Bid evaluation, bid comparison, or contract award may result in the rejection of the Bid.

11. Delay in Bidder's Performance

If at any time during performance of the Contract, Bidder should encounter conditions impeding timely delivery of the Services/goods, Bidder shall promptly notify NaBFID in writing of the fact of the delay, its likely duration and cause(s). As soon as practicable after receipt of Bidder's notice, NaBFID shall evaluate the situation and may, at its discretion, extend Bidders' time for performance, in which case, the extension shall be ratified by the parties by amendment of the Contract.

Any delay in performing the obligation/ defect in performance by Bidder may result in imposition of penalty, liquidated damages and/or termination of Contract (as laid down elsewhere in this RFP document).

Confidentiality

NaBFID reserves its right to recall all NaBFID's materials including confidential information, if stored in Applicant's system or environment, at any time during the term of the Contract or immediately upon expiry or termination of Contract. Selected Bidder

Consultant shall ensure complete removal of such material or data from its system or environment (including backup media) to the satisfaction of NaBFID.

12. Conflict of Interest

Bidder shall not have a conflict of interest (the “Conflict of Interest”) that affects the bidding process. Any Bidder found to have a Conflict of Interest shall be disqualified. In the event of disqualification, NaBFID shall be entitled to forfeit and appropriate the EMD/ Security Deposit (as may be highlighted in the RFP), as mutually agreed upon genuine estimated loss and damage likely to be suffered and incurred by NaBFID.

13. Code of Integrity

The Bidder and their respective officers, employees, agents and advisers shall observe the highest standard of ethics during the bidding process. Notwithstanding anything to the contrary contained herein, NaBFID shall reject Bid without being liable in any manner whatsoever to the Bidder if it determines that the Bidder has, directly or indirectly or through an agent, engaged in corrupt/fraudulent/coercive/undesirable or restrictive practices in the bidding process.

Bidders are obliged under this clause to Suo-moto proactively declare any conflicts of interest (pre-existing or as and as soon as these arise at any stage) in RFP process or execution of Contract. Failure to do so would amount to violation of this code of integrity.

Any Bidder needs to declare any previous transgressions of such a code of integrity with any entity in any country during the last three years or of being debarred by any other procuring entity. Failure to do so would amount to violation of this code of integrity.

For the purposes of this clause, the following terms shall have the meaning hereinafter, respectively assigned to them:

- **“Corrupt practice”** means making offers, solicitation or acceptance of bribe, rewards or gifts or any material benefit, in exchange for an unfair advantage in the procurement process or to otherwise influence the procurement process or contract execution;
- **“Fraudulent practice”** means any omission or misrepresentation that may mislead or attempt to mislead so that financial or other benefits may be obtained or an obligation avoided. This includes making false declaration or providing false information for participation in a RFP process or to secure a contract or in execution of the contract;

- **“Coercive practice”** means harming or threatening to harm, persons or their property to influence their participation in the procurement process or affect the execution of a contract;
- **“Anti-competitive practice”** means any collusion, bid rigging or anti-competitive arrangement, or any other practice coming under the purview of the Competition Act, 2002, between two or more Bidders, with or without the knowledge of NaBFID, that may impair the transparency, fairness and the progress of the procurement process or to establish bid prices at artificial, non-competitive levels;
- **“Obstructive practice”** means materially impede NaBFID’s or Government agencies investigation into allegations of one or more of the above mentioned prohibited practices either by deliberately destroying, falsifying, altering; or by concealing of evidence material to the investigation; or by making false statements to investigators and/or by threatening, harassing or intimidating any party to prevent it from disclosing its knowledge of matters relevant to the investigation or from pursuing the investigation; or by impeding NaBFID’s rights of audit or access to information.

Debarment/Banning

Empanelment/participation of Bidders and their eligibility to participate in NaBFID’s procurements is subject to compliance with code of integrity and performance in contracts as per terms and conditions of contracts. Following grades of debarment from empanelment/participation in NaBFID’s procurement process shall be considered against delinquent Vendors/Bidders:

a) **Holiday Listing (Temporary Debarment - suspension):** Whenever a Service Provider is found lacking in performance, in case of less frequent and less serious misdemeanours, the service providers may be put on a holiday listing (temporary debarment) for a period up to 12 (twelve) months. When a Service Provider is on the holiday listing, he is neither invited to bid nor are his bids considered for evaluation during the period of the holiday. The Service Provider is, however, not removed from the list of empanelled service providers, if any. Performance issues which may justify holiday listing of the Service Provider are:

- Service Providers who have not responded to requests for quotation/tenders consecutively three times without furnishing valid reasons, if mandated in the empanelment contract (if applicable);

- Repeated non-performance or performance below specified standards (including after sales services and maintenance services etc.);
- Service Providers undergoing process for removal from empanelment/participation in procurement process or banning/debarment may also be put on a holiday listing during such proceedings.

b) Debarment from participation including removal from empanelled list: Debarment of a delinquent Service Provider (including their related entities) for a period (one to two years) from NaBFID's procurements including removal from empanelment, wherever such Service Provider is empanelled, due to severe deficiencies in performance or other serious transgressions. Reasons which may justify debarment and/or removal of the Service Provider from the list of empanelled Service Providers are:

- Without prejudice to the rights of NaBFID under Clause 42(i) hereinabove, if a Bidder is found by NaBFID to have directly or indirectly or through an agent, engaged or indulged in any corrupt/fraudulent/coercive/undesirable or restrictive practices during the bidding Process, such Bidder shall not be eligible to participate in any EOI/RFP issued by NaBFID during a period of 2 (two) years from the date of debarment.
- Service Provider fails to abide by the terms and conditions or to maintain the required technical/operational staff/equipment or there is change in its production/service line affecting its performance adversely, or fails to cooperate or qualify in the review for empanelment.
- If Service Provider ceases to exist or ceases to operate in the category of requirements for which it is empanelled.
- Bankruptcy or insolvency on the part of the Service Provider as declared by a court of law; or
- Banning by Ministry/Department or any other Government agency.
- Other than in situations of force majeure, technically qualified Bidder withdraws from the procurement process or after being declared as successful bidder: (i) withdraws from the process; (ii) fails to enter into a Contract; or (iii) fails to provide performance guarantee or any other document or security required in terms of the RFP documents;
- If the Central Bureau of Investigation/CVC/C&AG or Compliance/Vigilance Department of NaBFID or any other investigating agency recommends such a course in respect of a case under investigation;

- Employs a Government servant or NaBFID's Officer within two years of his retirement, who has had business dealings with him in an official capacity before retirement; or
- Any other ground, based on which NaBFID considers, that continuation of Contract is not in public interest.
- If there is strong justification for believing that the partners/directors/proprietor/agents of the firm/company has been guilty of violation of the code of integrity or Integrity Pact (wherever applicable), evasion or habitual default in payment of any tax levied by law; etc.

(c) Banning from Ministry/Country-wide procurements

For serious transgression of code of integrity, a delinquent Service Provider (including their related entities) may be banned/debarred from participation in a procurement process of NaBFID including procurement process of any procuring entity of Government of India for a period not exceeding three years commencing from the date of debarment.

14. Termination for Default

NaBFID may, without prejudice to any other remedy for breach of Contract, written notice of not less than 30 (thirty) days, terminate the Contract in whole or in part:

- a. If the bidder fails to deliver any or all of the obligations within the time period specified in the RFP/Contract, or any extension thereof granted by NaBFID.
- b. If the bidder fails to perform any other obligation(s) under the RFP/Contract.
- c. Violations of any terms and conditions stipulated in the RFP.
- d. On happening of any termination event mentioned in the RFP/Contract.

In the event of failure of the bidder to render the Services/goods or in the event of termination of Contract or expiry of term or otherwise, without prejudice to any other right, NaBFID at its sole discretion may make alternate arrangement for getting the Services/goods contracted with another bidder. In such case, NaBFID shall give prior notice to the existing bidder. The existing bidder shall continue to provide services/goods as per the terms of the Contract until a 'New bidder' completely takes over the work. During the transition phase, the existing bidder shall render all reasonable assistance to the new bidder within such period prescribed by NaBFID, at no extra cost to NaBFID, for ensuring smooth switch over and continuity of services, provided where transition services are required by NaBFID or New bidder beyond the term of this Contract, reasons for which are not attributable to bidder, payment shall be made to bidder for such additional period on the same rates and payment terms as specified in this Contract.

15. Disputes / Arbitration (Applicable only in case of successful bidders)

All disputes or differences whatsoever arising between the parties out of or in connection with the Contract (including dispute concerning interpretation) or in discharge of any obligation arising out of the Contract (whether during the progress of work or after completion of such work and whether before or after the termination of the Contract, abandonment or breach of the Contract), shall be settled amicably. If however, the parties are not able to solve them amicably within 30 (thirty) days after dispute occurs as evidenced through the first written communication from any party notifying the other regarding the disputes, either party (NABFID or bidder), give written notice to other party clearly setting out there in specific dispute(s) and/or difference(s) and shall be referred to a sole arbitrator mutually agreed upon, and the award made in pursuance thereof shall be binding on the parties. In the absence of consensus about the single arbitrator, the dispute may be referred to an arbitration panel; one to be nominated by each party and the said arbitrators shall nominate a presiding arbitrator, before commencing the arbitration proceedings. The arbitration shall be settled in accordance with the applicable Indian Laws and arbitration proceeding shall be conducted in accordance with Arbitration and Conciliation Act 1996 and any amendment thereto. Any appeal will be subject to the exclusive jurisdiction of courts at Mumbai.

Bidder shall continue to work under the Contract during the arbitration proceedings unless otherwise directed by NaBFID or unless the matter is such that the work cannot possibly be continued until the decision of the arbitrator is obtained.

Arbitration proceeding shall be held at Mumbai, India, and the language of the arbitration proceedings and that of all documents and communications between the parties shall be in English.

Any dispute of value Rupees 10 Crores or above which remains unresolved between the parties will be referred to the Mediation as per the Mediation Act 2023.

Arbitration / Mediation proceeding shall be held at Mumbai, India, and the language of the arbitration proceedings and that of all documents and communications between the parties shall be in English.

16. Force Majeure

Notwithstanding the provisions of terms and conditions contained in this RFP, neither party shall be liable for any delay in performing its obligations herein if and to the extent that such delay is the result of an event of Force Majeure.

For the purposes of this clause, 'Force Majeure' means extraordinary events or circumstances beyond human control such as an act of God (like a natural calamity) or events such as wars, insurrections, revolution, civil disturbance, riots, terrorist acts, public strikes, hartal, bundh, fires, floods, epidemic, quarantine restrictions, freight embargoes, declared general strikes in relevant industries, Vis Major, acts of Government in their sovereign capacity, impeding reasonable performance of Bidder but does not include any foreseeable events, commercial considerations or those involving fault or negligence on the part of the party claiming Force Majeure.

If a Force Majeure situation arises, Bidder shall promptly notify NaBFID in writing of such condition and the cause thereof. Unless otherwise directed by NaBFID in writing, Bidder shall continue to perform its obligations under the Contract as far as is reasonably practical and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

If the Force Majeure situation continues beyond continuous period of 30 (thirty) days, either party shall have the right to terminate the Contract by giving a notice to the other party. Neither party shall have any penal liability to the other in respect of the termination of the Contract as a result of an event of Force Majeure. However, the Bidder shall be entitled to receive payments for all services actually rendered up to the date of the termination of the Contract.

17. Right to Audit

The Bank shall have right to conduct audits by its internal/ external auditors or by agents appointed to act on its behalf. In this case Bidder furnishes all relevant information, records/data to such auditors and/or inspecting officials. Where any deficiency has been observed during audit of the Bidder on the risk parameters finalized by NaBFID or in the certification submitted by the auditors, the Bidder shall correct/resolve the same at the earliest and /or within timelines stipulated by NaBFID and shall provide all necessary documents related to resolution thereof.

The bidder has to ensure compliance of information security according to policy of NaBFID and mitigate the risk if any within the stipulated time without any additional cost to NaBFID.

18. Timeline for delivery

Bidder must supply the Microsoft 365 E5 (M365 E5) License, Microsoft Teams Enterprise License and Microsoft Business Basic Licenses on 21/09/2026 without fail

In the event of delay in delivery, penalty will be imposed as per the Liquidity Damages, Clause No. 12 of this RFP document.

19. Terms of Payment

Invoice to be raised post successful delivery of licenses.

Payment will be made Online in INR within 30 days from Invoice Date.

20. Evaluation Process

A two-stage evaluation will be followed. The bidder shall submit eligibility/technical bid and Commercial bid in GeM portal. The technical evaluation shall be conducted first. Those bidders who meet technical eligibility criteria shall be pre-qualified and Commercial bids of only such prequalified bidders shall be opened and evaluated. The lowest bidder shall be selected.

Evaluation of Eligibility Criteria

All Bids will be evaluated as per the eligibility criteria as per Appendix B.

If the Bid is not accompanied by all the required documents supporting eligibility criteria, the same would be rejected.

Only those Bidders who qualify for eligibility criteria shall be shortlisted for commercial bid evaluation.

Evaluation of Commercial Bids

Commercial bids should not have any alteration or overwriting. The bank may reject or load the financial implication of any alteration, if found into the commercial bid submitted by the respective bidder. If any cost items in the commercial bid is offered at free of Cost, the same shall be filled accordingly. If found to be blank and not filled

with any amount, the same shall be treated as defective and shall be rejected. The calculation arrived by the Bank will be final and will be binding on the bidders.

Commercial Bids of technically qualified bidders only will be opened on a subsequent date. Authorized representatives of Bidders may be present online during opening of the Commercial Bids. However, Commercial Bids would be opened even in the absence of any or all of Bidders representatives.

Bidder quoting the lowest commercial shall qualify as the L 1 Bidder and would be declared as successful bidder and shall be awarded the contract.

21. Other Terms

Please note that any response which does not provide any / all the information in the specified formats shall be rejected and the Bank shall not enter into any correspondence with the vendor in this regard.

The Bank reserves the right to accept or reject the tender in whole or in parts without assigning any reason thereof. The bank's decision will be final, and the bank will not entertain any correspondence in this regard. Bank will not assume any responsibility in case of delay or non-delivery of responses by post, courier, etc. within the stipulated time. Mere response to the tender will not entitle nor confer any right on the vendors for supply/sale to the bank.

Those vendors who do not fulfil any one of the required specifications and not meeting other criteria will not be considered.

22. Indemnity

The vendor will indemnify, protect and save the Bank against all claims, losses, costs, expenses, action suits and other proceedings, resulting from infringement of any patent, trademarks, copyrights etc. in respect of the products / items supplied by them.

23. Information and Secrecy

The Vendor must provide a written undertaking to the bank to comply with the secrecy provision pursuant to provision of Banking Regulation Act, 1949 and other applicable laws. The Vendor will follow professional ethics and conduct in performing their duties. The Bank has right to terminate the services of the Vendor if it fails to comply with the

conditions imposed. The external and internal auditors of the bank will be given right to review the books and internal controls of the Vendor. Any weaknesses highlighted during the audit must be promptly rectified especially where such weaknesses may affect the integrity of the internal controls of the bank.

24. Publicity

The vendor shall not advertise or publicly announce that he is undertaking work for NaBFID without written consent of NaBFID.

25. Standards

All standards to be followed will adhere to Bureau of Indian Standards (BIS) specifications or other acceptable standards.

26. No Employer Employee Relationship

The Vendor or any of its holding / subsidiary / joint venture / affiliate / group / client companies / or any of their employees / officers / staff / personnel / representatives / agents / shall not under any circumstances be deemed to have any employer – employee relationship with the Bank or any of its employees / officers / staff / representatives / personnel / agents.

27. Authorized Signatory

The Vendor shall indicate the authorized signatories who can discuss and correspond with the Bank, with regard to the obligations under the contract. The Vendor shall submit at the time of signing the contract, a certified copy of the resolution of their Board, authenticated by Company Secretary/Director, authorizing an official or officials of the company or a Power of Attorney copy to discuss, sign agreements/contracts with the Bank. The Vendor shall furnish proof of signature identification for above purposes as required by the Bank.

28. Sub-Contracting

As per the scope of this RFP, sub-contracting is not permitted.

BID FORM (TECHNICAL BID)

[On Company's letter head]

(To be included in Technical Bid)

Date: _____

To:

< Address of tendering office >

Dear Sir,

Ref: GeM Bid No.

We have examined the above RFP, the receipt of which is hereby duly acknowledged and subsequent pre-bid clarifications/ modifications / revisions, if any, furnished by NaBFID and we offer to deliver the products detailed in this RFP. We shall abide by the terms and conditions spelt out in the RFP.

a. While submitting this Bid, we certify that:

- The undersigned is authorized to sign on behalf of the Bidder and the necessary support document delegating this authority is enclosed to this letter.
- We declare that we are not in contravention of conflict-of-interest obligation mentioned in this RFP.
- Commercial bids submitted by us have been arrived at without agreement with any other Bidder of this RFP for the purpose of restricting competition.
- The commercial bids submitted by us have not been disclosed and will not be disclosed to any other Bidder responding to this RFP.
- We have not induced or attempted to induce any other Bidder to submit or not to submit a Bid for restricting competition.
- We have quoted for all the products/services mentioned in this RFP in our commercial Bid.
- The rate quoted in the commercial Bids are as per the RFP and subsequent pre-Bid clarifications/ modifications/ revisions furnished by NaBFID, without any exception.

b. We undertake that, in competing for (and, if the award is made to us, in executing) the above contract, we will strictly observe the laws against fraud and corruption in force in India namely "Prevention of Corruption Act 1988".

- c. We undertake that we will not offer, directly or through intermediaries, any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of NaBFID, connected directly or indirectly with the bidding process, or to any person, organisation or third party related to the contract in exchange for any advantage in the bidding, evaluation, contracting and implementation of the contract.
- d. We undertake that we will not resort to canvassing with any official of NaBFID, connected directly or indirectly with the bidding process to derive any undue advantage. We also understand that any violation in this regard, will result in disqualification of bidder from further bidding process.
- e. It is further certified that the contents of our Bid are factually correct. We have not sought any deviation to the terms and conditions of the RFP. We also accept that in the event of any information / data / particulars proving to be incorrect, NaBFID will have right to disqualify us from the RFP without prejudice to any other rights available to NaBFID.
- f. We certify that while submitting our Bid document, we have not made any changes in the contents of the RFP document, read with its amendments/clarifications provided by NaBFID.
- g. We agree to abide by all the RFP terms and conditions and the rates quoted therein for the orders awarded by NaBFID up to the period prescribed in the RFP, which shall remain binding upon us.
- h. On acceptance of our technical bid, we undertake to participate in the commercial bid. In case of declaration as successful bidder, we undertake to complete the formalities as specified in this RFP.
- i. The final successful bidder will be whose commercial bid is the lowest(L1) as per commercial evaluation to be conducted by NaBFID or a company authorized by NaBFID.
- j. Till execution of a formal contract, the RFP, along with NaBFID's notification of award by way of issuance of purchase order and our acceptance thereof, would be binding contractual obligation on NaBFID and us.
- k. We understand that you are not bound to accept the lowest or any Bid you may receive, and you may reject all or any Bid without assigning any reason or giving any explanation whatsoever.
- l. We hereby certify that our name does not appear in any "Caution" list of RBI / IBA or any other regulatory body for outsourcing activity.

- m. We hereby certify that on the date of submission of Bid for this RFP, we do not have any past/ present litigation which adversely affect our participation in this RFP, or we are not under any debarment/blacklist period for breach of contract/fraud/corrupt practices by any Scheduled Commercial Bank/ Public Sector Undertaking/ State or Central Government or their agencies/departments.
- n. We hereby certify that we (participating in RFP as OEM)/ our OEM have a support centre and level 3 escalation (highest) located in Mumbai and Delhi.
- o. We hereby certify that on the date of submission of Bid, we do not have any Service Level Agreement pending to be signed with NaBFID for more than 6 months from the date of issue of purchase order.
- p. We hereby certify that we have read the clauses contained in O.M. No. 6/18/2019-PPD, dated 23.07.2020 order (Public Procurement No. 1), order (Public Procurement No. 2) dated 23.07.2020 and order (Public Procurement No. 3) dated 24.07.2020 regarding restrictions on procurement from a bidder of a country which shares a land border with India. We further certify that we and our OEM are not from such a country or if from a country, has been registered with competent authority. We certify that we and our OEM fulfil all the requirements in this regard and are eligible to participate in this RFP.
- q. If our Bid is accepted, we undertake to enter into and execute at our cost, when called upon by NaBFID to do so, a contract in the prescribed form and we shall be solely responsible for the due performance of the contract.
- r. We understand that as per schedule of events of the RFP, Bids must be supported by EMD. Accordingly, we undertake that (a) we shall not withdraw or modify our bid during the period of Bid validity; (b) if we are considered technically qualified Bidder by NaBFID, we shall participate in the commercial bid; (c) we have not made any statement or enclosed any form which may turn out to be false/ incorrect at any time prior to signing of Contract; (d) if we are awarded the Contract, we shall accept Purchase Order and/or sign the Contract with NaBFID and furnish Bank Guarantee, within the specified time period in the RFP. (e) In case we do not comply with any of the above points, NaBFID has the right to forfeit the EMD

- s. We, further, hereby undertake and agree to abide by all the terms and conditions stipulated by NaBFID in the RFP document.

Dated this day of 2026

(Signature)

(Name)

(In the capacity of)

Duly authorised to sign Bid for and on behalf of

_____ **Seal of the company.**

Appendix-B

Bidder's Eligibility Criteria

Bidders meeting the following criteria are eligible to submit their Bids along with supporting documents. If the Bid is not accompanied by all the required documents supporting eligibility criteria, the same would be rejected:

Documentary evidence must be furnished against each of the above criteria along with an index. All documents must be signed by the authorized signatory of the Bidder. Relevant portions, in the documents submitted in pursuance of eligibility criteria, should be highlighted.

S. No.	Eligibility Criteria	Compliance (Yes/No)	Documents to be submitted
1.	The bidder must be a Government Organization / PSU / PSE / partnership firm / LLP or Private Limited/Limited company. The bidder should be in existence for a period of at least 5 years as on June 30, 2026.		Certificate of Incorporation issued by competent authority and full address of the registered office along with Memorandum & Articles of Association/ Partnership Deed.
2.	Bidder must submit a bid specific MAF from the OEM.		Bid Specific MAF from OEM with contact details for verification.
3.	The bidder should have an annual turnover of not less than Rs.1.35 Crore in the last three FYs (i.e. 2022-23, 2023-24 & 2024-25). Note- It should be individual company turnover and not that of any group of companies.		Auditor's Certificate by mentioning the Annual turnover for the mentioned financial years in tabular format should be submitted.
4.	The bidder should have positive Net worth during last three financial years (i.e. 2022-23, 2023-24 & 2024-25).		Auditor's Certificate, mentioning the Net worth for the mentioned financial years in tabular format, should be submitted.
5.	Bidder should have supplied minimum 250 M365 E5 Licenses in last 3 years from the date of RFP in 1.Banks (Public Sector Banks and Other Scheduled Commercial Banks) 2)All-India Financial Institutions 3)Nationalized Insurance Companies		Copy of the order and/or Certificate of completion of the work.

	4)PSUs/PSE 5)Private Companies		
6.	Client references and contact details (email/ landline/ mobile) of customers for whom the Bidder has executed similar projects in India.		Bidder should specifically confirm on their letterhead in this regard.
7.	Past/present litigations, disputes, if any (Adverse litigations could result in disqualification, at the sole discretion of NaBFID).		Brief details of litigations, disputes related to product/services being procured under this RFP or infringement of any third party Intellectual Property Rights by prospective Bidder/ OEM or disputes among Bidder's board of directors, liquidation, bankruptcy, insolvency cases or cases for debarment/blacklisting for breach of contract/fraud/corrupt practices by any Scheduled Commercial Bank/ Public Sector Undertaking / State or Central Government or their agencies/ departments or any such similar cases, if any are to be given on Company's letter head.
8.	Bidders should not be under debarment/blacklist period for breach of contract/fraud/corrupt practices by any Scheduled Commercial Bank/ Public Sector Undertaking / State or Central Government or their agencies/ departments on the date of submission of bid for this RFP.		Bidder should specifically certify in Appendix-A in this regard.
9.	Appendix A,B,C,D,E,F,G,H,I,J,K		Bidder should submit mentioned Appendixes in the letter head signed and sealed. If not applicable same needs to be mentioned in Appendix B: Criteria Number 9.

Name & Signature of authorised signatory

Seal of Company

Commercial Evaluation

1. The Commercial evaluation will take place based on the Commercial price bid (Appendix-C) submitted by the bidder. The Commercial price bid will be considered only if the bidder fulfils the eligibility criteria.
2. Lowest responsive priced bid (L1) would be declared as successful and shall be awarded the contract.
3. No deviations in the format is allowed. No terms and conditions shall be added in the format. If any deviation or terms and conditions in the Commercial Bid, the Bid shall be treated as Void, and the bidder will be disqualified in the process.

Appendix-C

Commercial Bid

Name of the Bidder:

Sl. No	Product Name	Total Amount in Rupees (Without GST)	Total Amount in Rupees (With GST)
1	Cost for 525 Microsoft 365 E5 Licenses with Teams Enterprise (1 Year Validity) Product ID: CFQ7TTC0LFLZ-0003		
2	Cost for 100 Microsoft Copilot Business License (1 Year Validity) Product ID: CFQ7TTC0MM8R-0002		
3	Cost for 20 Microsoft Business Basic Licenses (1 Year Validity) Product ID: CFQ7TTC0LH18-0001		
	Total Cost		

Name & Signature of authorized signatory

Seal of Company

Bank Guarantee Format for Earnest Money Deposit

To:

National Bank for Financing Infrastructure & Development (NaBFID)

The Capital, A wing, 15th floor – 1503, G block

BKC, Bandra, Mumbai – 51

WHEREAS _____ (Name of Tenderer) (hereinafter called "the Tenderer" has submitted its tender dated _____ (Date) for the execution of (Name of Contract) _____ (hereinafter called "the Tender") in favour of _____ hereinafter called the "Beneficiary";

KNOW ALL MEN by these presents that we, _____ (name of the issuing Bank), a body corporate constituted under the _____ having its Head Office at _____ amongst others a branch/office at _____ (hereinafter called "the Bank" are bound unto the Beneficiary for the sum of Rs _____ (Rupees _____ only) for which payment well and truly to be made to the said Beneficiary, the Bank binds itself, its successors and assigns by these presents;

THE CONDITIONS of this obligation are:

- (a) If the Tenderer withdraws its Tender during the period of Tender validity specified in the Tender; or
- (b) If the Tenderer having been notified of the acceptance of his Tender by the Beneficiary during the period of Tender validity;
- (i) fails or refuses to execute the Agreement, if required; or
- (ii) fails or refuses to furnish the performance security, in accordance with clause _____ of conditions of Contract.

We undertake to pay to the Beneficiary up to the above amount upon receipt of his first written demand without the Beneficiary having to substantiate his demand, provided that in his demand the Beneficiary will note that the amount claimed by him is due to him owing to the occurrence of one or both of the two conditions, specifying the occurred condition or conditions.

Notwithstanding anything contained herein

- i) Our liability under this Bank Guarantee shall not exceed Rs. _____ (Rupees _____ only)
- ii) This Bank Guarantee is valid up to _____ and

iii) We are liable to pay the guaranteed amount or any part thereof under this Bank Guarantee only and only if you serve upon us a written claim or demand on or before _____ (mention period of guarantee as found under clause (ii) above plus claim period)

Dated _____ day of _____ 2026.

(SIGNATURE & SEAL OF THE BANK)

Appendix- E

Certificate of Waiver for MSE Firms

(in Letter head of Chartered Accountant)

Date:

TO WHOMSOEVER IT MAY CONCERN

This is to certify that M/s. _____, having registered office at _____ has made an original investment of Rs. _____/- in _____, as per Audited Balance Sheet as on 31.03____. Further we certify that the Company is classified under Micro and Small Enterprise (MSE) as per MSME Act 2006 and subsequent government notifications.

We have checked the books of the accounts of the company and certify that the above information is true and correct.

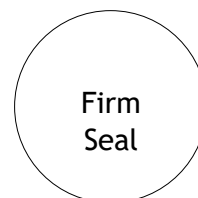
Chartered Accountant Firm Name

Signature

Name

Reg.No

VID No.



LETTER FOR REFUND OF EMD

(To be submitted by the unsuccessful bidders)

Date:

To,

National Bank for Financing Infrastructure & Development (NaBFID)

The Capital, A wing, 15th floor – 1503, G block

BKC,Bandra , Mumbai - 51

We _____ (Company Name) had participated in the Request for Proposal (RFP)
GeM No. _____ for _____ and we are an unsuccessful bidder.

Kindly refund the EMD submitted for participation. Details of EMD submitted are as follows

Sr. No.	Bidder Name	BG Number	Drawn on (Bank Name)	Amount (Rs)

Bank details to which the money needs to be credited via NEFT are as follows

1. Name of the Bank with Branch
2. Account Type
3. Account Title
4. Account Number
5. IFSC Code

Sign

Name of the signatory

Designation

Company Seal.

Bid Security Declaration

To,

National Bank for Financing Infrastructure & Development (NaBFID)

The Capital, A wing, 15th floor – 1503, G block

BKC, Bandra, Mumbai - 51

Dear Sir,

Subject: Request for Proposal (RFP) for _____

We _____ (bidder name), hereby undertake that we are liable to be suspended from participation in any future tenders of the Bank for 5 years from the date of submission of Bid GeM Bid No _____, in case of any of the following:

1. If the bid submitted by us is withdrawn/modified during the period of bid validity.
2. If any statement or any form enclosed by us as part of this Bid turns out to be false / incorrect at any time during the period of prior to signing of Contract.
3. In case of we become successful bidder and if:
 - a) we fail to execute Contract within the stipulated time.
 - b) we fail to furnish Performance Bank Guarantee within the timelines stipulated in this RFP document.

Yours faithfully,

Date:

For _____

Signature _____

Name _____

Authorized Signatories

(Name & Designation, seal of the firm)

Restriction on Procurement due to National Security

(This Certificate should be submitted on the letterhead of the bidder)

Date:

To,

National Bank for Financing Infrastructure & Development (NaBFID)

The Capital, A wing, 15th floor – 1503, G block

BKC,Bandra , Mumbai - 51

Ref.: GeM Bid No.: _____ Dated: _____

1. "I have read the clause regarding restrictions on procurement from a bidder/OEM of a country which shares a land border with India; / certify that this bidder is not from such a country or, if from such a country, have been registered with the Competent Authority. I hereby certify that this bidder fulfills all requirements in this regard and is eligible to be considered. (Where applicable, evidence of valid registration by the Competent Authority shall be attached.)"

2. I have read the clause regarding restrictions on procurement from a bidder/OEM of a country which shares a land border with India and on subcontracting to contractors from such countries; I certify that this bidder is not from such a country or, if from such a country, have been registered with the Competent Authority and will not subcontract any work to a contractor from such countries unless such contractor is registered with competent authority. I hereby certify that this bidder fulfills all requirement in this regard and is eligible to be considered. (Where applicable, evidence of valid registration by competent authority shall be attached)

Yours faithfully,

Authorized Signatory

Name:

Designation:

Vendor's Corporate Name

Address

Email and Phone #

Declaration for Compliance

(In Company letterhead)

We hereby undertake and agree to abide by all the terms and conditions stipulated by the Bank in this RFP including all addendum, corrigendum etc. (Any deviation may result in disqualification of bids).

Signature:

Name

Date

Seal of company:

Technical Specification

We certify that the systems/services offered by us for tender confirms to the specifications stipulated by you with the following deviations

List of deviations

1) _____

2) _____

3) _____

4) _____

Signature:

Name

Date

Seal of company:

(If left blank it will be construed that there is no deviation from the specifications given above)

Manufacturer Authorization Format

(To be submitted as part of technical bid on OEM/OSD letterhead)

OEM's/OSD's Name _____

[Address and Contact Details]

OEM's Reference No. _____ Date _____

To,

National Bank for Financing Infrastructure & Development (NaBFID)

The Capital, A wing, 15th floor – 1503, G block

BKC, Bandra, Mumbai – 51

Dear Sirs,

Ref. Your Tender Document No. Tender No (GeM Bid No)./ _____

We, _____, are proven and reputable manufacturers/ developers of the Tendered Goods.

We hereby authorize M/s- _____ (name and address of the authorized dealer) to submit a bid, process the same further and enter into a contract with you against above referred Tender Process for the supply of above Goods manufactured/ developed by us.

As principals, we commit ourselves to extend our full support for services standard obligations, as applicable as per the Tender Document, for the Goods and incidental Works/ Services offered for supply by the above firm against this Tender Document.

Our details are as under:

Name of the Company: _____

Complete Postal Address: _____

Pin code/ ZIP code: _____

Telephone nos. (with. country/ area codes): _____

Mobile Nos.: (with country/ area codes): _____

Contact persons/ Designation: Email IDs: _____

We enclose herewith, as appropriate, our _____ (Bye-Laws/ Registration Certificate/ Memorandum of Association/ Partnership Agreement/ Power of Attorney/ Board Resolution)

Yours faithfully,

[signature with date, name, and designation]

for and on behalf of M/s _____

[name & address of the OEM and seal of company]

Appendix -K

(To be submitted by the bidders)

Date:

To,

National Bank for Financing Infrastructure & Development (NaBFID)

The Capital, A wing, 15th floor – 1503, G block

BKC,Bandra , Mumbai - 51

Subject: Undertaking Regarding Ownership and Control of the Bidder's Firm

Dear Sir/Madam,

We, _____ having our registered office at _____, do hereby undertake and confirm that our firm is not owned or controlled by any Director, Employee, or their relatives of NaBFID.

We further declare that:

1. No Director or Employee of NaBFID, or their relatives as defined under Sec 2 (77) Companies Act, 2013, has any ownership, controlling interest, or financial stake in our firm.
2. We have disclosed any potential conflict of interest, if any, and confirm compliance with all applicable guidelines related to procurement and bidding.
3. In case any such conflict of interest is discovered at a later stage, we accept that NaBFID reserves the right to disqualify our bid or take any appropriate action, as deemed necessary.

For and on behalf of
[Name of the Bidder's Firm]

Authorized Signatory